

Dear Shareholder,

By becoming a member of the Claranova Shareholders' Club, you will demonstrate your loyalty and confidence in the development of your Group, which has successfully repositioned its activities with your support. Claranova is now a reputed global Internet and mobile player, with leadership positions in its markets.

In launching this Club, I wished to express my desire to forge lasting ties with all our shareholders. This Club will allow you to exchange with your Group, learn more about its activities and participate in events reserved for you.

Today, I would like to welcome you as a member of this Club and hope that you fully participate in the life of the company.

You can be assured of my commitment to doing all that is necessary to maintain your trust and renew your loyalty.

Pierre Cesarini  
Chief Executive Officer

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